



## **Our Strength**

**EMERALD EXPRESS** is a young and aggressive company which have been well known in shipping and logistic field, we call us "EMERALD is the best" and market reputable in the line of this Shipping field. Our company is well managed and supported by a Professional Teamwork, skilled, qualified, experienced Staff in order to serve and meet all the requirement of our clients in any aspect.

Our close cooperation and strong partnership in different countries provide us with ideal formula to deliver quality service to all our clients worldwide.

We aim to provide clients with complete range of quality services at the minimum possible cost and transit time.

## **Our Services**

**EMERALD EXPRESS** provides freight forwarding by air and sea, customs brokerage for both import and export shipments, door to door delivery, consolidation, trucking & delivery services and project cargo handling

Freight forwarding service provides cargo from the port of origin to the port of final destination. Our company provides full package of transport network service covering the entire member countries of the World Trade Organization.

Customs Brokerage service provides custom clearance and release of the consignee's shipment plus delivery, as may be specified by the customer.

Door to door service takes care of shipment from the port of origin delivered right at the doorstep of the consignee or his warehouse.

Containerized and loose cargo shipments are being delivered to the consignee or his warehouse for imports, while exports cargo are picked up from the shipper's warehouse and are brought to the port or to the carrier's container yard.

Delicate and fragile shipments are safely packed in crates to make sure that they reach the destination in their original state and form.

Project cargo shipments are handled with efficiency and care. Logistics are correctly planned, thereby ensuring efficiency at minimum cost.

## **WHY CHOOSE EMERALD EXPRESS?**

*1. We are a "Fast & Quality Service Transports ". All it takes is just one call and you can be sure that your shipment will be handled effectively.*

*We pick up goods from the point of origin, arrange transportation and loading secure necessary documents and permits processed with government and non-government entities as may be required, monitor cargo movement, notify consignee of shipment arrival at the designated port, and deliver shipments to the consignee's door step or warehouse. This holds true for both import and export shipments.*

### *2. Strategic Location:*

*Our offices are strategically located to service our clients better. Our main office is situated near Dammam seaport and the Bureau of Customs 20 minutes away from Dammam airport. Therefore, we have immediate access to port authorities, and other government offices, as well as non-government entities essential to the processing, releasing clearance as well as delivery of goods.*

*Our sub-contracted warehouse is located near the port terminal including our warehouse thus, enabling our operations to load group age container ahead of the closing time while it is convenient for clients who wants to load their cargo in the last minute.*

### *3. Fast, efficient and reliable service.*

*We have the conviction that time is always of essence. That is why it has been our practice to make sure that we book our shipment on the next available flight or voyage for faster transit time.*

*For Custom clearance and release of incoming shipments, we commit (1) day lead-time for shipments by air or case to case basis. While (3) to (4) days lead time for sea freight shipments. Both lead time commits commence upon submission of original and complete documents by the consignee.*

*We have highly trained, dynamic, and efficient staff by extensive experience in shipping and freight forwarding industry to handle all our customer's needs.*

*We guarantee prompt service and full customer satisfaction for every shipment we handle.*

### *4. We give the best rates to our clients.*

*Having established the **EMERALD EXPRESS** name, we enjoy considerable support from partners and friends in the industry. Our proven track records in sales enable us to negotiate competitive rates from major shipping lines and carriers, which in turn, is being enjoyed by our customers.*

### *5. Safe delivery of cargo right at the consignee's door step.*

*We ensure safety of goods entrusted to our care by having our staff go with the delivery vehicles to personally supervise the loading and unloading of the cargo.*

### *6. Highly reliable global network*

*We have established good business relationship with our agents worldwide. Our actions are always guided by the principle that "Trust is something that cannot be bought, but earned " that is why we make sure that we deal with trustworthy, competent, and reliable partners.*

## **SERVICES OFFERED:-**

1. Sea freight (export & import. LCL and FCL)
2. Air freight (export & Import)
3. Road transportation (all over the kingdom, cross border to all over the GCC & Turkey)
3. Door to door service from anywhere to Saudi Arabia.
4. Import and export agent service, custom clearance, commodity inspections, fumigation, and insurance
5. Warehousing and consolidation.
7. Booking space, stuffing and unstuffing container, and complete operation of shipments.

## **OUR OFFICE LOCATION**

ABU MUSA ALANSARI STREET  
NEAR RIYAD BANK, SIHAT, DAMMAM

## **OUR OFFICE/MAILING ADDRESS**

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## **KEY PERSONNEL**

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